

IT Support Technician

[Apply Now](#)

Company: Ria Money Transfer

Location: Italy

Category: other-general

For our Rome Head Office, we are looking for an IT Support Technician figure, to monitor all production systems and ensure the highest uptime availability, the resource will work for Italian team and support the Italy IT Manager to offer the best quality of services.

Will be responsible of:

First-level technical support for all Ria Italia users;

Phone support for internal users.

Installation, configuration, and maintenance of company assets.

Working on technical requests to manage and resolve technical issues in line with enterprise SLA.

Manage Active Directory: create an account, users, groups, and distribution list.

Experience with ticketing system tools (Manage Engine and Jira)

Requirements:

Experience in computer help desk, particularly on Microsoft systems (Windows, Office, ;

Experience in using Ticketing systems for managing and resolving technical issues;

Experience in using remote support applications (LogMeIn, TeamViewer, ;

Base knowledge of Microsoft Azure solutions is a plus;

Strong problem-solving skills and internal customer orientation.

Excellent knowledge of English; knowledge of the Spanish language is a plus;

First-level technical support for all Ria Italia users;

Phone support for internal users.

Installation, configuration, and maintenance of company assets.

Working on technical requests to manage and resolve technical issues in line with enterprise SLA.

Manage Active Directory: create an account, users, groups, and distribution list.

Experience with ticketing system tools (Manage Engine and Jira)

Experience in computer help desk, particularly on Microsoft systems (Windows, Office, ;

Experience in using Ticketing systems for managing and resolving technical issues;

Experience in using remote support applications (LogMeIn, TeamViewer, ;

Base knowledge of Microsoft Azure solutions is a plus;

Strong problem-solving skills and internal customer orientation.

Excellent knowledge of English; knowledge of the Spanish language is a plus;

[Apply Now](#)

Cross References and Citations:

1. IT Support Technician Jobs Italy ↗

2. IT Support Technician Jobs Italy ↗

3. IT Support Technician Jobs Italy ↗

4. IT Support Technician Jobs Italy ↗

5. IT Support Technician Jobs Italy ↗

6. IT Support Technician search Italy ↗

7. IT Support Technician job finder Italy ↗

1. IT Support Technician jobs ↗

2. IT Support Technician jobs ↗

3. IT Support Technician jobs ↗

Source: <https://it.expertini.com/jobs/job/it-support-technician-italy-ria-money-transfer-f7538b7345/>

Generated on: 2024-05-06 by Expertini.Com